

REPAIR AND ASSEMBLY CONDITIONS

Rates

Cost rates based on the collectively agreed working week:

Mechanic, electrician 70,00 EUR

Hourly rate for an engineer 97,00 EUR

Overtime allowances:

9th and 10th hour 25%

11th hour and more 50%

Saturdays 50%

Sundays 70%

Holidays 150%

Overnight stays as per cost record.

Travelling expenses using a car 1,00 EUR / km

Travelling expenses using public transport (rail, air, etc.) as per proof of costs.

Additional costs for meals based on rules in force in Germany.

The following cost rates apply for all activities in connection with remote servicing or telephone diagnostics support for the localisation and, where possible, elimination of faults:

Within business hours (7:30 a.m.– 6:00 p.m.):

Controller technician: 25.- EUR for each commenced work unit of 15 minutes

Outside business hours (6:00 p.m. – 7:30 a.m.):

Controller technician: 40.- EUR for each commenced work unit of 15 minutes

Interruption of installation work

If several outward and return journeys become necessary for an unforeseeable reason for which AWM is not responsible, the costs incurred must be borne by the customer.

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Confirmation of the working hours

Our personnel is obligated to have the working hours record confirmed when the installation work is completed and to hand over a copy to the customer. On installation projects lasting several weeks, the working hours records must be confirmed on a weekly basis. The signed working hours records form the incontestable basis for drawing up the invoice.

Invoicing

The installation costs are calculated on the basis of the working hours records after the end of the installation work. Payment is immediately due strictly net within 10 working days.

Assistance on the part of the customer

The customer is obligated to provide assistance according to arrangement, even if machines or equipment were sold inclusive of installation.

The assistance provided by the customer is intended to help avoid delays in the installation workflow. Providing assistance is understood to be:

- providing protection for persons, materials and tools at the workplace
- providing orderly working conditions
- complying with the accident prevention regulations
- ensuring the complete and punctual provision of media (electricity, air, water)
- ensuring the complete and punctual provision of parts for test purposes
- providing logistic support at the point of installation

It is the customer's duty to inform the AWM project manager in charge about any violations on the part of the personnel assigned for the installation work.

Tasks to be performed by the installer

The installer only performs the previously defined work and instructs the customer on how to handle and operate the machine.

Liability

The supplier is liable to the extent that faulty installation work will be corrected without charge.

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The entitlement to correction of faulty installation work will lapse if the customer does not report an installation fault within 10 work days of the installation work being completed.

Similarly the supplier is not liable for any subsequent defects resulting from special local conditions, floor structure, ambient conditions, etc.

If the supplier carries out any modifications or repairs without the supplier's consent, liability will be voided and the costs incurred will not be borne by the supplier even during the warranty period.

Acceptance inspection

When the work is completed, the customer must convince himself that the order has been carried out correctly.

The customer confirms with his signature on the acceptance report that the installation work has been carried out correctly.

If the acceptance inspection is delayed for no fault of the supplier, the acceptance inspection shall be deemed to have been carried out when 10 days have elapsed since the completion of the installation work was notified by the supplier's after-sales management. The same shall apply if no authorised signatory was available when the installer left the customer's site and the completed installation work could not be confirmed therefore with a legally valid signature.

These terms and conditions for repair and installation work refer solely to work performed outside the warranty.

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